Major Title of the Course: Practices in Business Administration

Semester: II Credits: 4 Subject Code: CMAJBA223111 Lectures: 60

Course Outcomes:

At the end of this course, the learner will be able to:

- CO1 Identify and explain the concept and significance of Business Policies
- CO2 Describe the process of formulation and implementing Business Policies
- CO3 Co-relate the concept and significance of Business Outsourcing
- CO4 Classify and discuss the Business Outsourcing Processes
- CO5 Categorise and explain various forms of Business Collaborations
- CO6 Understand and summarise the objectives and functioning of Business Associations

Unit 1: Functional Policies: Formulation and Implementation	15
Steps in formulation and implementing Business Policies	
 Components and Significance- Financial Policies, Human Resource Policies, Operations Policies, Marketing Policies, Research and Development Policy 	
Assignment: Case Study	

Unit 2: Business Outsourcing	15
 Business Outsourcing: Advantages and Disadvantages, Business Process Outsourcing, Knowledge Process Outsourcing, Legal Process Outsourcing, Research Process Outsourcing, Tailored Outsourcing Employee Leasing Firms: Modus Operandi, Advantages, Challenges, Role of Gig Economy Freelancers, Moon Lighting: Need and Ethical Concerns Assignment: Case Study on Business Outsourcing 	

Unit 3: Business Collaborations	15
 Business Collaborations- Concept and Need, Types Strategic Alliances- Advantages, Limitations Joint Ventures- Advantages, Limitations Consortiums- Advantages, Limitations 	
 Mergers and Acquisitions- Advantages, Limitations Activity: Presentation of a Case Study 	



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Unit 4: Business Associations	15
 Objectives and functioning of: Federation of Indian Chambers of Commerce and Industry (FICCI), Indian Chamber of Commerce (ICC), Confederation of Indian Industry (CII), Associated Chambers of Commerce & Industry of India (ASSOCHAM), National Productivity Council (NPC), National Association of Software and Service Companies (NASSCOM) 	
Activity: Presentation of a Case Study	

Recommended Text Books:

 Sharma, Rahul.&Agarwal, Nupur. Business Organisation. Thakur Publication: Lucknow; 2022.

Reference Books:

- Dr. Sinha, Pradip Kumar. Strategic Management. NiraliPrakashan: Pune; 2022.
- Rao, P. Subba. *Business Policy & Strategic Management: Text & Cases*. Himalaya Publishing House: Mumbai, 2020.
- Sherlekar, S.A. & Sherlekar V.A. *Modern Business Organisation&Management:Systems Approach*, Himalaya Publishing House: Mumbai, 2021.

Websites:

- www.ficci.in
- www.indianchamber.org
- www.cii.in
- www.assocham.org
- www.npcindia.gov.in
- www.nasscom.in



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Faculty	Asst. Prof. Shanthi Fernandes	Shantle 27/5/23	
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Subject Expert (Outside SPPU)	Dr. Sumita Joshi	and 27/5/2	
VC Nominee (SPPU)	Dr. Varsha Deshpande	w of 27/5/2	
Industry Expert	Mr. Sitesh Thadhani	sitesh 2715/	
Alumni	Ms. Anushka Sachdev	Anushla 27/5/20	



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