(Autonomous - Affiliated to SPPU)

Assignments: 2022-2023

Business Studies Department

Subject Teacher: Jyoti Chintan

Assignments: 2022-2023

Participative Learning

SY BCOM – Business Communication

Semester III & Sem IV

Participative Learning

BUSINESS COMMUNICATION ASSIGNMENT

Introduction: Kajal Parihar - 3056

Raahat Tamboli - 3026

Title: Article Review





India. This indicates that the employability of the country's youth has undergone a value driven change over the last few years."

Moreover, there is a hug demand for jobs across 5G-centric technologies such as Internet of Things (IoT), artificial intelligence (AI), robotics and cloud computing in the telecom sector, with majority of companies hiring freshers.

The optimism in hiring activities that reflected in a record placement season

demand, it said.
Shantanu Rooj, founder &
CEO, TeamLease EdTech, said:
"The sentiment around entry record placement season across campuses this year, is a sign of not just the rebound-

programs which are fortify-ing the employability of stu-dents and making them job ready for future roles", adds Neeti Sharma, co-founder and president, TeamLease.

Coimbatore (3%) Chandigarh (5%).

Objectives:

- 1. Freshers are ready to learn and experiment innovative ideas for the company.
- 2. Freshers thrive and stick around for a long time with the organization.

- 3. Company can start hiring freshers with lesser salaries and get much more in return.



BASIC INTRODUCTION TO THE GROUP -

BUSINESS COMMUNICATION ASSIGNMENT SEM 4, JANUARY 2023.

TOPIC - TELEPHONIC ETIQUETTE

ANUSHRI PRASADE - 3802 LALITA KUMAWAT: 3804 HRITHIKA KAHOL - 3805 YUKTA PILLAY - 3811 ARYA VARDHAMAN - 3812 JYOTISHREE RAUT - 3818

About the etiquette - (What is Telephonic etiquette)

Communication through a Telephone plays a significant role in any Business <u>organisation</u>. The modernization and digitalization of Businesses have led to various channels of communication, such as automated answering machines, texting, emails, etc. However, some people still prefer Telephone communication. It always gives a personal touch, more

IMPORTANCE OF TELEPHONIC ETIQUETTE -



In business and your personal life, first impressions are important. First impressions, more often than not affect the long-term reputation of the company. Telephone conversations can be the first form of communication a customer has with a business.

If a customer has a bad experience on the phone, they may have a negative view of the business that never changes; no matter how hard you try. Having good telephone etiquette plays a large part in maintaining a strong connection with your customers and ensuring an air of professionalism. Good telephone etiquette can separate you from the rest of the market and encourage customers to call back once more.

Message delivered through the skit -



As our skit displays the difference between good and bad telephone etiquette and how the good etiquette helps the <u>Business</u> but the bad etiquette puts the business in certain loss.

SY BCOM – Business Communication

Semester III & Sem IV

Participative Learning:





BUSINESS MANAGEMENT ASSIGNMENT 1

(Submitted to Jyoti Chintan Ma'am)

NAME	CLASS	ROLL NO
DALE HALSTEAD	SY B.COM C	3403
AKANCHHA YADAV	SY B.COM C	3466

CASE STUDY: DIRECTING

CASE STUDY

'O.K', said Chidambaram, the marketing manager, at the annual sales meeting. 'We must beat last year's sales by at least 20%. I am leaving it up to each of you divisional sales managers to determine exactly how you will do the job in your division. Let me have your views for review by next Friday. Any questions. There were no questions and the meeting was over.

REPORT ANALYSIS: DIRECTING

Through this case study, we observe Mr. Chidambaram's attitude and approach towards his employees in the meeting. His approach portrayed lack of delegation, incomplete forecasting, <u>lack of team management skills</u>, strategic implementation <u>skills</u> and consequently low employee turnover.

To interpret his approach, <u>firstly</u> there is a lack of delegation <u>skills</u> as he expects the employees to come up with their own strategies and achieve their targets. Such dependability can lead to frustrated employees <u>and therefore</u> not contribute to the success and growth of the firm. Secondly, in the annual sales meeting, there was no strong forecasting that was discussed with all the team <u>members</u> which can blindside the employees and weaken their resolve to fulfill the company objectives. Forecasting is valuable to businesses as it gives the ability to make informed business decisions and develop success driven <u>strategies</u> and tackle any (predictable or unpredictable) barriers in the future. To further add, in this <u>case Mr. Chidambaram lacks team management skills and as <u>such doesn't share a common objective with his team to achieve their individual and collective <u>targets and as a result</u> he is not able to manage and delegate the team to achieve the set target, therefore reducing work productivity and performance to a miniscule percentage.</u></u>

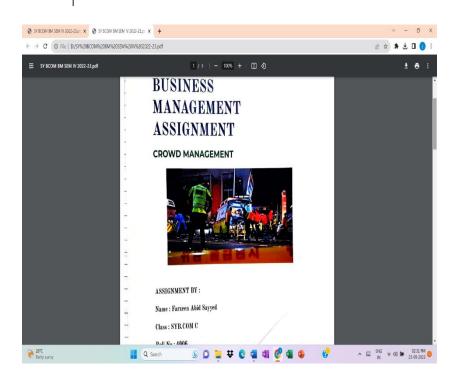


Example: Tata Group is an excellent example of Directing. Ratan Tata is a formidable force. Through his initiatives and effort, he is able to direct and guide his employees therefore pushing their limits and driving them to success. Through his Committees he is able to manage and formulate policies effectively, and as such there is smooth functioning and cooperation with his employees and that is majorly due to top-notch directing.

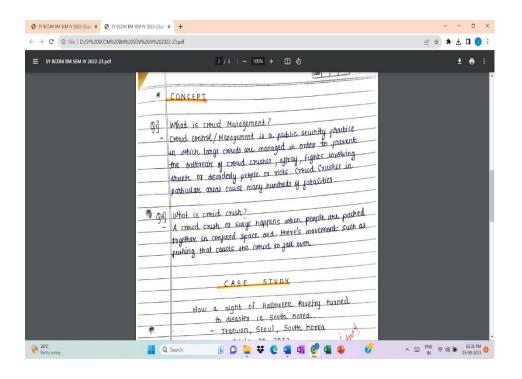
BIBLIOGRAPHY

Book Name: Management- Theory and Practice

Author Name: C.B Gupta











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St. Mira's College For Girls, Pune Autonomous (Affiliated to Savitribai Phule Pune University) Reaccredited by NAAC- A Grade, cycle 3

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Ph./Fax: 26124846; Email: mira_college@yahoo.co.in

PU/PN/AC/015/(1962) College Code:- 013

Circular No:- Date:- 03.09.2022

CIRCULAR

On 12th September 2022 from 12pm onwards, a Guest lecture will be organized for FY BCom and FY BA students on 'A Success Story of an Entrepreneur' by the commerce department in room no 301.

Asst. Prof. Jyoti Chintan

(Dr. Jaya Rajagopalan)

Coordinator

Principal Incharge



St. Mira's College for Girls and Centre for Women Entrepreneurship, Pune Autonomous Affiliated to Savitribai Phule Pune University

A Success Story of an Entrepreneur Self-Driven Activity: CWE & IIC FY BA & BCOM – 12th September 2022

Picture: 1



Teacher in-charge Mrs. Jyoti Chintan



Self-Driven Activity: CWE & IIC FY BA & BCOM – 12th September 2022

Picture: 2



Teacher in-charge Mrs. Jyoti Chintan



Affiliated to Savitribai Phule Pune University

Department of Commerce

<u>Self-Driven Activity – CWE & IIC</u>

{Guest Lecture for the year 2022-2023}

On 12th September 2022, a Guest lecture was organized for FY BCom and FY BA students on the subject 'A Success Story of an Entrepreneur' in Room no 301.

The session was interactive and gave students, insights on how to successfully run a business. The speaker also shared the challenges she faced successfully in her entrepreneurial journey.

There were 60 students who participated in this session.

Jyoti Chintan



St.Mira's College for Girls and Centre for Women Entrepreneurship, Pune Autonomous -(Affiliated to Savitribai Phule Pune University)

A SUCCESS STORY OF AN ENTREPRENEUR -12th September 2022

Class: FY Bcom & FY BA Business Entrepreneurship Self Driven Activity: CWE & HC

Venue: Room no. 301

Time: 12pm onwards

List of Attendancees

Sr.N	Participants Name	Signature
1	Shravani Satav	Steators
2	Arya Killedar +	Skatas Aryal Praksili
3	Prakriti Sawhney	Prakrite
4	Prajakta Gavhane	Prejalite
5	Krishnika Raman	Deaver.
6	Aarchee Muley	Aorehee
7	Disha Rithe	almost me
8	Samruddhi Jagdale	ex Jagdale
9	Soniya Chavan	Sanya
10	Rupali Gorde	(a)
11	Kavita Sen	Kowita
12	Nitu Sen	Nity
13	Aditi Gaikwad	Raikned.
14	Sanika Ubale	Subale
15	Prishkila Rai	Psidolia
16	Masira Baig	Magne
17	Sateja Patil	Spatil
18	Priyanka Parmar	Priyants
19	Sakshi Kshirsagar	Buthi.
20	Anushka Thakuria	drus
21	Saumya Mathur	Leis
22	Mridurhmita Das	Mriduhmita
23	Hasi Rabha	tasi
24	Aarya Chavan	Bereiven
25	Anuja Jadhav	Adhao
26	Anisha Gawade	Anisha Woomble
27	Tejawani Kamble	Alcamble
28	Resham Salve	againe.
29	Pooja Maurya	Whole
30	Siddhi Ramdam	diddhir
31	Janhavi Chavan	diddie Tanhavi
32	Riddhi Soni	adric

Jelighi



St.Mira's College for Girls and Centre for Women Entrepreneurship, Pune Autonomous -(Affiliated to Savitribai Phule Pune University)

A SUCCESS STORY OF AN ENTREPRENEUR -12th September 2022

Class: FY Bcom & FY BA Business Entrepreneurship Self Driven Activity: CWE & HC

-	Venue: Room no. 301	y: CWE & HC Time: 12pm onwards
33	Priyanka Parab	Parul
34	Akanksha Chardane	Amaly
35	Ashwini Mayas	Ochum
36	Monika Sharma	Maria arma
37	Eve Khumpila Tripura	Ine In.
38	Sadiya Mulla	Sadive
39	Neha Parhad	Balhad.
40	Aishwarya Punckar	dish
41	Neha Pawar	Neha Favour.
42	Sakshi More	mon
43	Khushi Sonawane	Khushis
44	Anusha Tawa	Ameste.
45	Shubhangi Udare Undare.	Shulcharg!
46	Manisha Jangid	journisher
47	Anjali Jangid	Gengic
48	Anfall Wankholl	(dujul-
49	Mahek Sharma	The contract of the contract o
50	Heeba Inamdar	Recess.
51	Yoshita S Kumay	alonaa
52	Stella Samuel	Maint
53	Roshani Girhe	Roshani
54	Sakohi Gupta	Con No
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56	Muskan Shaikh	M
57	Amesha Pawa	Duy.
58	Marthill Rawale	Maithili
59	Khushi Oswal	(PSWAI
60	Asha Bhandalkaz	Alla

Total Number of students attended: 60 Resource Person and Teacher:

Teacher Incharge: Mrs. Jyoti Chintan

Dr Jaya Rajagopalan Principal Incharge





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PU/PN/AC/015/(1962) College Code:- 013

Circular No:- Date:- 03.09.2022

CIRCULAR

On 13th September 2022, from 12pm onwards, a Guest lecture will be organized for Sy BCom students on 'Effective ways of writing Business Reports' by the commerce department in room no 301.

Asst. Prof. Jyoti Chintan

Coordinator

(Dr. Jaya Rajagopalan)

Principal In charge



Autonomous – Affiliated to Savitribai Phule Pune University

Commerce Department

A Guest Lecture

(For the year 2022-2023)

On 13th September, 2022, a Guest lecture was organized in room no 301, on 'Effective ways of writing Business Reports' for the Sy BCom students. Ms. Anoushka Sachdev Alumni serves as the technical coordinator for Northern Trust.

The speaker focused on how to write a good business report, and how to construct appropriate words for a statement in a report, she also emphasized that report writing needs a thorough knowledge and research of a subject.

There were fifty participants were present for this session. It was a very interactive session; and provided students with a useful insight to write a good report.

Signed
Teacher In-charge

Type text here

Jyoti Chintan



(Autonomous – Affiliated to Savitribai Phule Pune University)

Pictures: 1 & 2

Guest Lectures on Effective Report Writing Skills

13.09.2022

Picture 1



Signed

Teacher In-charge

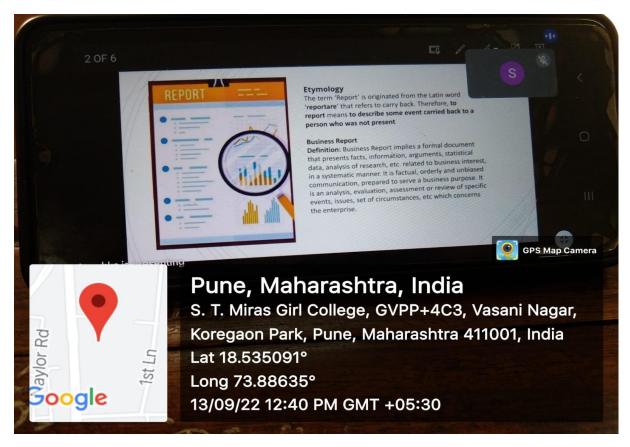
Jyoti Chintan



Guest Lectures on Effective Report Writing Skills

13.09.2022

Picture: 2



Signed
Teacher In-charge
Jyoti Chintan



St. Mira's College for Girls, Pune Autonomous (Affiliated to Savitribai Phule Pune University) Event Name: Effective Ways of Writing Business Reports.

Venue: Room no. 301.

Time: 12pm onwards

Date: 13/09/2022

List of Participants:

SR	NAME	CLASS	SIGNATURE
N O			,
1	Gautami Patel	SyBcom A	leales
2	Riya Barelto	SYBLOM A	Pina
3	Nidhi Mundada	SYBCOM A	Vidli
4	Almeta Joy	SYBLOM A	Almda
5	Deepali Naik	SYBCOM A	Talank
6	Ananya Sawant	SYBLOM A.	Alaman.
7	Afreen Shaikh	SYBIOMA	Moreen
8	Srusho Kolaki	SYBlom A	Sound .
9	Rakshita Pillay	SY-BCOMB	Billay.
10	Poúya Pandey	SYBLOMA	Trive
11	Alisha Tagtiani	SYBCom A	jaghan
12	Phaitrali Madnur.	SYBromA	hall
13	Kajal Parihar	SYBCOMA	9 4
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17	Aditi Nikam	SYBCOM A	Didi.
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20	Fiza Shaikh	SYBCOM A	1 VI

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22	Payal Patole	SYBcom A Patolell.
23	Amnuta Patil	SYBCOMA JOHN
24	Sana Shaikh	SY Boom A Sava
25	Pooja Mhaske	SYBCOMA Prohaulee
26	Rukanya Shaikh	SYBUMB Quill
27	Shweta Chinta	SYBCOMB SICLIANA.
28	Prachi Karande	sy hoom a Prach
29	Mohini Kare	SYBCOMB Rohin
30	Lateshni. Madhu.	S.V. Brom-B Lateshmi
31	Priya D- Rajawat	S.Y. Bcom-B Xiva
32	Mener Bange	SY BCOM-B Detro
33	Akshatu Judhav	SYBCOM-B ARMON
34	shilpa Jadnav	S. & B. Comb Shills
35	Vidya Panchal	S. y B (om B Widy
36	Tanui Munde	54 BromB Julymode
37	Rakshita Pillay	SY. BCOMB' BILLY
38	Ghanashree Pawan	SyBcom B' D.k. tally
39	Sanika Tattu	
40	Pavitra Rayi Ganeshan	SYBCOM-B Paritie
41	Hnithika Kahol	SYBION-B Station
42	Ruchi Grandhi	SYBcom-B Ruchi
43	Janhavi Kudalkar	SYB(om-B Thursday
44	Samrueldhi Badal	SYBCOM-B Samuddhi
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