

## **Student Satisfaction Survey of Overall Institutional Performance**

### **Analysis of Online Feedback**

The feedback was divided into five primary sections: Value Based Education, Library, Campus Life, Infra Structure and Overall Functioning of the College. Given below is an analysis of the questions provided in each section.

#### **Value Based Education:**

1. Do you feel studying at St Mira's has helped you develop strong values?  
There was **98.04%** affirmative response.
2. Has sanctuary made you more tolerant towards other religions?  
**89.64%** of the students who filled the feedback felt that it had definitely increased their tolerance towards other religions.
3. Has sanctuary sensitized you towards the needs of people, animals and the environment?  
**97.2%** of the students who filled the feedback felt it did sensitize them towards the pressing needs of the planet.
4. Have the sessions in sanctuary helped you cope with stress and given you peace of mind?  
**89.39%** of the students respondents felt that sanctuary had helped them cope with stress.

Sanctuary and value-based education has been the USP of St Mira's College since its inception. In an age concerned with COVID, corruption, intolerance, global warming and increased stress and lifestyle related diseases, over 93% of the students felt they had benefitted greatly from the morning sanctuary held every day at the beginning of the first lecture during online teaching.

#### **Library:**

5. Do the books in the library meet your requirements?  
**88.8%** of the students who filled the feedback were happy with the availability and selection of books in the library.
6. Is the library user friendly?  
**91.88%** felt that the library was user friendly.
7. Does the library provide e-resources?  
**88.24%** were satisfied with the e-resources available in the digital library.

St Mira's is committed to maintaining the highest of standards. The library has worked hard on the earlier feedback and the outcome is a quantum leap in positive feedback. 89.6% of the students were satisfied with the library and its infrastructure.

### **Campus Life:**

8. Is the campus life at St Mira's fun and enjoyable?  
**91.6%** of the students who filled the feedback enjoyed their campus life.
9. Are extra-curricular activities available on campus?  
**93%** were satisfied with the extra-curricular activities available on campus.
10. Does the college organise cultural and social activities for students to attend?  
**97.48%** appreciation of cultural and social activities.

An average of 94% students enjoy their college life and participate in social, cultural and extra-curricular activities which is remarkable considering during the year of Covid everything took place in an online mode.

### **Infra Structure:**

11. Does the college have proper gardens, grounds, labs, smart classrooms and projectors for students?

**96.08%** of the students who filled the feedback were satisfied with the college infra structure. This year the feedback was specifically with regards to technology and the ability to shift to the online mode of teaching, learning and examination. However there is always room for improvement. The college will strive to further increase the number of ICT enabled and smart classrooms to prepare for hybrid and blended learning modes

### **Overall Functioning of College:**

12. Has St Mira's helped in promoting your academic and personal growth?  
**96.08%** students who filled the feedback acknowledged St Mira's contribution to their academic and personal growth.
13. Would you recommend St Mira's as a preferred destination for higher education?  
**94.12%** would recommend the college to others.
14. Would you send your children to study at St Mira's?  
**88.8%** would be happy to send their daughters to St Mira's in the future.
15. Do you rate St Mira's as ethical?  
**97.76%** testified that St Mira's is ethical.
16. Does St Mira's empower women?  
**99.16%** students who filled the feedback believe that St Mira's empowers women.
17. If you have a problem, does St Mira's provide adequate help?  
**93%** felt that Mira's had provided them with adequate help.
18. Is information on schemes and scholarships given in college?  
**93%** were satisfied with the information on schemes and scholarships given in college.

19. Are you satisfied with the overall functioning of the college?

**95.8%** were satisfied with the overall functioning of the college.

An average of 95% of the students of the college who filled the feedback are happy with the education St Mira's College for Girls provides as it helps in their all-round growth and development.

20. Are there any suggestions for improvement?

Several of the suggestion have already been addressed under the appropriate category. One student requested that the college provide the opportunity to specialize in either History or Political Science whilst another requested for an MA in Psychology. If it is possible the college will definitely look into this. A couple of students requested that sanitary pads be made available. The college had already installed a vending machine as it recognises the need especially as it is a woman's college. Another student wanted better food at the canteen. This will be looked into by the canteen committee once college reopens. A few students requested that the college provide scholarships for open category students as well. The college already anticipated this need due to extreme difficulties families have incurred due to COVID. The alumni had a fund raiser for this reason and the staff created a special welfare fund for the students to ensure that students are not denied an education due to financial constraints.

Overall the feedback has been extremely heart-warming. The students acknowledged the efforts made by teachers shifting to the online mode. They found the lectures enjoyable leading to their overall development. One student requested for more breaks. The college had responded to this feedback, earlier given during the mentoring sessions, and reduced the lectures to three per week to give the students some respite from spending too much time in front of the computer screen. A few students wanted more extracurricular programmes. Once the college is in its regular offline mode this will automatically happen.

It must be acknowledged that overall overwhelming positive response by the students has been appreciated by the staff and it truly serves to motivate the college to work harder towards perfection. Thank you.