

## **Student Satisfaction Survey of Overall Institutional Performance**

### **Analysis of Online Feedback**

The feedback was divided into five primary sections: Value Based Education, Library, Campus Life, Infra Structure and Overall Functioning of the College. Given below is an analysis of the questions provided in each section.

#### **Value Based Education:**

1. Do you feel studying at St Mira's has helped you develop strong values?  
There was 100% affirmative response.
2. Has sanctuary made you more tolerant towards other religions?  
90% of the students who filled the feedback felt that it had definitely increased their tolerance towards other religions.
3. Has sanctuary sensitized you towards the needs of people, animals and the environment?  
100% of the students who filled the feedback felt it did sensitize them towards the pressing needs of the planet.
4. Have the sessions in sanctuary helped you cope with stress and given you peace of mind?  
95% of the students respondents felt that sanctuary had helped them cope with stress.

Sanctuary and value-based education has been the USP of St Mira's College since its inception. In an age concerned with corruption, intolerance, global warming and increased stress and lifestyle related diseases, over 90% of the students felt they had benefitted greatly from the morning sanctuary class held every day from 8:30-9:00 am. In fact, one comment requested that there should be no division between the Arts and Commerce streams which truly reveals this sensitivity.

#### **Library:**

5. Do the books in the library meet your requirements?  
86% of the students who filled the feedback were happy with the availability and selection of books in the library.
6. Is the library user friendly?  
76% felt that the library was user friendly.
7. Does the library provide e-resources?  
100% were satisfied with the e-resources available in the digital library.

St Mira's is committed to maintaining the highest of standards. There were a few comments regarding availability of prescribed books. Additional books will be procured and the library staff will consider how to further optimise library processes.

### **Campus Life:**

8. Is the campus life at St Mira's fun and enjoyable?  
71% of the students who filled the feedback enjoyed their campus life.
9. Are extra-curricular activities available on campus?  
95% were satisfied with the extra-curricular activities available on campus.
10. Does the college organise cultural and social activities for students to attend?  
100% appreciation of cultural and social activities.

An average of 89% students enjoy their college life and participate in social, cultural and extra-curricular activities

### **Infra Structure:**

11. Does the college have proper gardens, grounds, labs, smart classrooms and projectors for students?  
81% of the students who filled the feedback were satisfied with the college infra structure. One student commented that the garden could be improved and a couple would like the canteen to improve and serve health food. Suggestions will definitely be made to the canteen to cater to the weight conscious students as health is a college priority. A suggestion was also made to improve the condition of the toilets which will be looked into; however, water shortage is beyond the control of the college.

### **Overall Functioning of College:**

12. Has St Mira's helped in promoting your academic and personal growth?  
100% students who filled the feedback acknowledged St Mira's contribution to their academic and personal growth.
13. Would you recommend St Mira's as a preferred destination for higher education?  
90% would recommend the college to others.
14. Would you send your children to study at St Mira's?  
90% would be happy to send their daughters to St Mira's in the future.
15. Do you rate St Mira's as ethical?  
100% testified that St Mira's is ethical.
16. Does St Mira's empower women?  
100% students who filled the feedback believe that St Mira's empowers women.
17. If you have a problem, does St Mira's provide adequate help?  
90% felt that Mira's had provided them with adequate help.
18. Is information on schemes and scholarships given in college?  
100% were satisfied with the information on schemes and scholarships given in college.

19. Are you satisfied with the overall functioning of the college?  
95% were satisfied with the overall functioning of the college.

An average of 96% of the students of the college who filled the feedback are happy with college infrastructure however there is always room for improvement. The college will strive to further increase the number of ICT enabled and smart classrooms.

20. Are there any suggestions for improvement?

Several of the suggestions have already been addressed under the appropriate category. In addition, one student requested that the college float more courses on other foreign languages. The college already does a basic and advanced course in Spanish. Options like French, German and Arabic can be explored. Another student requested that a sports lecture be included for the SY and TY classes. Perhaps that will not be possible but the college does run extra-credit courses on adventure sports and yoga perhaps more of that may be included. Taekwondo is available for all. There were suggestions like a two week notice period for online exams. Notices are put up on the board outside the exam cell but the college will do its best to put them up even earlier. Similarly, a student requested intimation on change in lecture timings. Students are expected to be on campus every day from 7:40 to 2:00 pm. Should a lecture be cancelled they may spend their time fruitfully in the library researching. Another student recommended more placement opportunities which is definitely something the Placement Cell would be happy to hear of and look into.

Overall the feedback has been extremely heart-warming this serves to motivate the college to work harder towards perfection.